

POLICY AND PERFORMANCE NETWORK - JOINT LEARNING ON CPA ISSUES

Authorities (including Hampshire County and Isle of Wight Unitary) were asked to identify weaknesses identified by CPA and any strengths they felt they now have in each area, and whether they would like to be involved in joint working on that particular topic.

Responses have not been received from Eastleigh, Fareham or Winchester

ISSUE - PROCUREMENT		
Main weaknesses identified in CPA	Strengths now evident	Joint work?
Underdeveloped, no strategic management, limited guidance	Some strategies now in place, strategic management arrangements established and action planning being agreed, web site development for suppliers	Generally Yes

ISSUE - RISK MANAGEMENT		
Main weaknesses identified in CPA	Strengths now evident	Joint work?
Not embedded as part of the planning framework, not fully developed, lack of corporate risk registers	Risk policies and management groups in place, integrated into committee reports and service plans, training underway, corporate registers being developed	Generally Yes

ISSUE - PERFORMANCE MANAGEMENT		
Main weaknesses identified in CPA	Strengths now evident	Joint work?
Not embedded in culture, lack of clarity over objectives, inadequate performance monitoring and preventive action, lack of focus at member level, lack of smart targets and outcome measures	Integrated frameworks now being developed, including clear objectives, targets and linkages to service planning, scrutiny role, focused improvement planning, outcome measures being developed	Generally Yes

ISSUE - VALUE FOR MONEY		
Main weaknesses identified in CPA	Strengths now evident	Joint work?
Lack of evidence, efficiencies not quantified, high cost not necessarily matched by good performance or customer satisfaction	Some closer examination of alternative service deliver options	Not an issue for all - picked up through benchmarking

ISSUE - LEARNING / BENCHMARKING		
Main weaknesses identified in CPA	Strengths now evident	Joint work?
Not systematically sharing good practice, limited benchmarking	Learning through Peer challenge, benchmarking, 'Think Tanks', Learning forums	This is the emphasis the PPRN would like to take

ISSUE – DIVERSITY / ENGAGING ‘HARD TO REACH’		
Main weaknesses identified in CPA	Strengths now evident	Joint work?
Not engaging ‘hard to reach’ or minority groups, inconsistent approach to consultation, lack of appreciation of community diversity	Area committees, citizenship programmes, research studies, equality policies and impact assessments, consultation and engagement strategies	Generally Yes

ISSUE – PARTNERSHIP WORKING		
Main weaknesses identified in CPA	Strengths now evident	Joint work?
Not maximising capacity through partnerships, not evaluating success or added value	CPA identified Partnership working as a key strength for some - LSP’s and Community strategies, innovative use to drive large-scale projects	Yes - perhaps through LSP Practitioner Network?

ISSUE – FOCUS AND PRIORITISATION		
Main weaknesses identified in CPA	Strengths now evident	Joint work?
Lack of clarity over corporate direction and high level priorities, not matching priorities to community need, budget not driven by priorities, lack of evidence of achieving priorities	Longer term planning, better use of consultation, communication strategies, service level planning, more robust resource allocation, better performance management focus, high level action and improvement planning	Generally Yes